



WAITER/WAITRESS RESUME SAMPLE

from Resume Genius

RESUME OBJECTIVE

Waitress with 5+ years of experience in providing excellent service to diners at quality establishments. Possesses familiarity with POS terminals and common restaurant machinery. Expert with a proven ability to “upsell” alcohol, dessert, and appetizers to customers. Looking to leverage my knowledge and experience into a management role at your restaurant.

EXPERIENCE

WAITRESS

Longhorn Grill, Los Angeles, CA / September 2016 - Present

- Memorize restaurant’s wine stock and appropriate entrée pairings, leading to daily wine sales averaging \$180, fully 15% higher than company average
- Write patron’s food orders on slips, memorize orders, and manage food resources in a 120+ seat restaurant
- Operate POS terminals to input customer orders, swipe credit cards, and enter cash amounts received
- Receive in-depth training for proper food handling techniques, including proper freezer placement, appropriate soup temperatures, and equipment cleaning processes members
- Assist in the training of 6 new waiters, ensuring attention to detail and comprehensive understanding of restaurant methodology and practices

HOSTESS & WAITRESS

Mike’s Fancy Kitchen, Los Angeles, CA / June 2013 – August 2016

- Implemented new menu introduction strategies, increasing customer purchases of wine by 10% on average
- Bussed tables, presented menus, seated customers, and assisted waiters with drink orders
- Cleaned tables and floors of dining area, ensuring that customers had a pleasant, hygienic dining experience
- Trained 3 new hosts in providing excellent customer service and conflict resolution techniques

CONTACT

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SOCIAL

-  facebook.com/lara.jean
-  instagram.com/lara.jean
-  linkedin.com/lara.jean
-  twitter.com/lara.jean

SKILLS

Salesmanship

Problem Solving

Customer Service

POS Terminals

Critical Thinking

Strong Memory

Bilingual
(English/Spanish)

EDUCATION

B.A. / ENGLISH

UCLA,

Los Angeles, CA

May 2013

AWARDS

EMPLOYEE OF THE MONTH

Mike’s Fancy Kitchen

2015